

Notice of Privacy Practices- Updated

Your Rights:

Get an electronic or paper copy of your medical record

- You can ask to get an electronic or paper copy of your medical record and health information we have about you.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.

Request confidential communications or ask us to limit what we use or share

- You can ask us to contact you in a specific way or to send mail to a different address.
- You can ask us not to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree to your request, and we may say “no” if it would affect your care or is unlawful to do so.

Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, or calling 1-877-696-6775.
- We will not retaliate against you for filing a complaint.

How do we typically use or share your health information?

Treat you, Contact you, Bill for your services, and manage your case care with appliance vendors.

- We can use your health information and share it with other professionals who are treating you.
- (2026) Some information regarding HIV-related, genetics, alcohol and/or substance use disorder treatment, and mental health records may be entitled to special confidentiality protections under applicable state or federal law.

Help with public health and safety issues and health research

- We can share health information about you for certain situations such as:
 - Preventing disease • Helping with product recalls • Reporting suspected abuse, neglect, or domestic violence
 - Preventing or reducing a serious threat to anyone’s health or safety

Respond to lawsuits and legal actions

- We can share health information about you in response to a court, administrative order, or in response to a subpoena.

Our Responsibilities:

We are required by law to maintain the privacy and security of your protected health information.

- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.